# **Consulting Services 2020**



The one thing that created sustainable competitive advantage is the workforce. We offer a full suite of customized solutions to help you attract, retain, and engage talent, while ensuring that you're compliant.

# FREE - Monthly Training or Webinar

#### **Retention & Engagement Coaching:**

Are you struggling with employee turnover and retention in this tight labor market? We can help you identify employee pain points and formulate an improvement plan. We can also help enhance employee onboarding, recruiting, recognition, performance feedback, and other programs.

### **Leadership Training:**

We offer training and development programs for leaders at all levels to unlock their leadership potential. We conduct the following classes:

- Self-Awareness & Emotional Intelligence
- Leading and Engaging Employees
- Essential Communication & Coaching Skills
- Employment Law/ Performance Management & Improvement Additional topics available upon request

## **Employee Training**

We offer training to help evaluate your talent on topics such as:

- Customer Service
- Time Management
- Conflict Resolution
- Giving & Receiving Feedback
- Harassment

Additional Programs available upon request

#### **Leadership and Employee Coaching:**

Coaching is an extremely effective way to evaluate performance. Our Certified Coach provides reasonably priced coaching services for leaders and employees using our CORE Assessment ™ to help guide the process.

#### **Human Resources Consulting:**

We will provide HR support to organizations interested in outsourcing all or part of their HR function, or in need of interim support. We can also provide:

- Employee Handbook/ Policy Development
- HR Compliance Audit
- HR Services for small or start-up organizations
- Interim HR support

# Team-Building/ Understanding & Leveraging Differences

We offer training and initiatives designed to help strengthen team relationships and leverage strengths. This includes CORE Assessment  $^{\text{M}}$  and debrief, workshops, team-building activities and development of a team working agreement.

# **Outplacement Counseling**

We are uniquely situated to provide outplacement counseling, due to our many contacts and opportunities on the recruiting side of our business. We offer a service to help employees find their next career opportunity after a layoff or job elimination. This consists of individual and/or group career counseling, and advisement on job search techniques.

#### **Succession Planning**

Having a succession plan is vitally important to the future and success of an organization. Our consultants will work with leadership to develop and execute a customized succession planning approach.



